

Terms and Conditions — Neurree

Last updated: January 21, 2026

1. The Agreement

These Terms and Conditions (the "Terms") form a legally binding agreement between the User ("you" or "User") and individual publisher of Neurree (the "Publisher"). The Terms between the User and the Publisher becomes effective upon acceptance of the Terms and conclusion of the registration. The Terms form the legal framework for the use of the products.

Please read these Terms carefully before using the Neurree mobile application (the "App"). By downloading, installing, registering or using the App, you agree to be bound by these Terms. If you do not agree, do not use the App.

We may modify these Terms from time to time. When we make material changes, we will provide notice through the App or by email to the address associated with your account. Continued use of the App after the effective date of the updated Terms constitutes acceptance of the new Terms.

2. Eligibility

2.1 Age. You must be **at least 18 years old** to use the App. By using the App you represent and warrant that you meet this age requirement.

2.2 Account required. You cannot use the App without creating an account (email and password). You are responsible for providing accurate information when registering and for maintaining the confidentiality of your account credentials.

3. Account Management

3.1 Account creation. To create an account you must provide a valid email address and choose a password. You are responsible for all activities that occur under your account.

3.2 Registration data, in particular, the email address, will not be published, but will be treated confidentially and will only be used for the implementation and transaction of this user contract. Each user may only register once. The email address will only be used in connection with the products and will not be passed on to third parties of the Publisher.

The password used for access must be treated confidentially and may not be disclosed to third parties. The Publisher will never ask the user for their password, except for the purpose of identification on the app or website. If there is reason to suspect that an unauthorized third party has knowledge of access data and/or misuses an account, we recommend an immediate password change.

The contract for the use of the products between the user and Publisher is formed by the user entering their email address, accepting Publisher 's Privacy Policy and Terms and Conditions by clicking on a checkbox, and clicking on the "Next" button.

3.3 Registration via the app is similar to the registration process according to section 3.2 and differs only as follows: Instead of registering via the website, registration takes place directly via the app. Parts of the app can also be used without registration. However, an account can also be created here. For this purpose, the email address is requested.

3.3 Account deletion. If you wish to delete your account, you must send a request to **support@neurree.com**. We will process account deletion requests in accordance with our Privacy Policy and applicable law. Some information may remain in backups or where retention is required by law.

3.4 Suspension & termination. We may suspend or terminate your account, or restrict your access to the App, at our discretion if you violate these Terms or where required by law. Examples of grounds for suspension or termination include (but are not limited to) prohibited conduct listed in Section 4.

3.5 Storage of contract text. We save the text of the contract and send the user the order data and our general terms and conditions by email. The general terms and conditions can be viewed and downloaded by the user on our website <https://neurree.com/legal/TaC.pdf>

4. Prohibited Conduct

You agree not to, and will not assist or enable others to, do any of the following while using the App:

- Use the App for any unlawful purpose or in violation of any applicable law or regulation.
- Attempt to gain unauthorized access to the App, its systems, or other users' accounts.
- Interfere with or disrupt the integrity or performance of the App or its infrastructure.
- Reverse engineer, decompile, disassemble, or attempt to derive the source code of the App.
- Introduce viruses, worms, trojans, or other malicious code.
- Use robots, spiders, scrapers, or other automated means to access the App.
- Impersonate another person or entity, or provide false information.
- Send unsolicited or unauthorized advertising, spam, chain letters, or other forms of solicitation.
- Use the App to collect or store personal data about other users beyond what the App expressly permits.

We reserve the right to investigate violations of these Terms and to cooperate with law enforcement in prosecuting violators.

5. User Content

The App currently does not allow users to submit or post user-generated content. If future features permit user content, any such content will be governed by additional terms and policies which you must accept when those features are enabled.

6. Intellectual Property

Unless the content is expressly labelled as creative commons all texts, images and other works created by the Publisher are protected by copyright and any use beyond the respective products and services requires prior consent.

6.1 Ownership. The App, its look and feel, all software, design, text, graphics, trademarks, logos, icons, and other content (collectively, "App Content") are owned by the Publisher or licensed to the Publisher. All rights are reserved.

6.2 Limited license. Subject to your compliance with these Terms, the Publisher grants you a limited, non-exclusive, non-transferable, revocable license to download, install, and use the App on your personal mobile device for your personal, non-commercial use.

6.3 No user ownership. Because the App does not collect user-created content, there is no user content ownership granted. If user content features are added later, ownership and license terms will be provided at that time.

6.4. Content. The User warrants that the content by the User with or in Publisher's products does not infringe any third party's rights or laws. Furthermore, it is forbidden to distribute any form of advertising. It is prohibited to spread content including: the portrayal of violence, sexual acts, discriminating, offensive, insulting, racist, defamatory, aspersive or in any other way illegal content.

6.5. Publication. Content accessible via Publisher products may not be copied, distributed or otherwise made publicly available without the consent of the respective copyright holder, except in cases permitted by law.

7. Fees, In-App Purchases & Subscriptions

7.1 Free access. The App is currently free to use. The Publisher may offer paid features, in-app purchases, or subscriptions in the future.

7.2 Platform purchases. All in-app purchases and subscriptions will be processed through the platform (Apple App Store or Google Play). By making a purchase you agree to the applicable platform's terms, and you acknowledge that Apple or Google — not the Publisher — processes payments and handles refunds according to their policies.

7.3 Refunds. Refunds for purchases must follow Apple's and Google's refund policies and procedures. The Publisher will not be responsible for refunds outside of the platform's mechanisms.

7.4 Taxes. You are responsible for any taxes that may apply to your purchases.

8. Third-Party Services

The App may include links to third-party services, websites, or resources that are not owned or controlled by the Publisher. The Publisher is not responsible for the content, policies, or practices of any third-party service. Your use of third-party services may be subject to additional terms.

9. Disclaimers

9.1 No warranties. THE APP IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY. TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE PUBLISHER DISCLAIMS ALL WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT.

9.2 No guarantee of availability. We do not guarantee that the App will be uninterrupted, error-free, or secure.

10. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL THE PUBLISHER BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES (INCLUDING LOSS OF PROFITS, DATA, GOODWILL, OR USE) ARISING OUT OF OR IN CONNECTION WITH THESE TERMS OR YOUR USE OF THE APP, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

IF APPLICABLE LAW DOES NOT ALLOW THE FOREGOING LIMITATIONS, THE PUBLISHER'S TOTAL AGGREGATE LIABILITY ARISING FROM OR RELATED TO THESE TERMS SHALL BE LIMITED TO THE AMOUNT YOU HAVE PAID TO THE PUBLISHER FOR THE APP IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM, OR ONE HUNDRED CANADIAN DOLLARS (CAD 100), WHICHEVER IS GREATER.

11. Indemnification

You agree to indemnify, defend, and hold harmless the Publisher and its officers, agents, and affiliates from and against any claims, liabilities, damages, losses, or expenses (including reasonable legal fees) arising out of or in any way connected with your breach of these Terms, your use of the App, or your violation of any rights of another.

12. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of **Canada** and the Province of **Ontario**, without regard to conflict of law principles. You agree to submit to the exclusive jurisdiction of the courts of Ontario to resolve any dispute or claim arising from or relating to these Terms or the App.

The Publisher reserves the right to amend these Terms and Conditions without stating reasons, insofar as this becomes necessary due to changes in the services of The Publisher or due to legal changes or technical developments. This applies in particular if new offers from The Publisher require new regulations.

The amended Terms and Conditions will be sent to the User in advance by email. If the User does not object to the amended Terms and Conditions within 1 week, they shall be deemed accepted. In the event of an objection, The Publisher may block the account of the user. The Publisher will refer to these legal consequences separately in the email with the amended Terms and Conditions.

13. Termination

We may terminate or suspend your access to the App at any time, with or without notice, for any reason, including violation of these Terms. Sections that by their nature should survive termination (including Intellectual Property, Limitation of Liability, Indemnification, and Governing Law) will survive.

14. Notices

We may provide notices to you via email to the address you provide during registration or by posting notices in the App. You may provide notices to us by emailing **support@neurree.com**.

15. Miscellaneous

15.1 Severability. If any provision of these Terms is held to be invalid or unenforceable, that provision will be struck and the remaining provisions will remain in full force and effect.

15.2 Waiver. Failure to enforce any right or provision of these Terms will not be considered a waiver of such right or provision.

15.3 Entire agreement. These Terms, together with the Privacy Policy and any other terms expressly incorporated herein, constitute the entire agreement between you and the Publisher regarding the App.

16. Contact

If you have questions, complaints, or legal notices, please contact us at **support@neurree.com**.

